

## Community Health Northwest Florida Access to Care

### **ADULT PRIMARY CARE | CHNWF at Waterfront Mission | 350 W. Herman St., Pensacola | Phone: 850.332.5900**

- All adults that are unhoused in shelter or transitional housing should be seen at the Community Health Northwest Florida clinic at Waterfront Mission.
- Clinic hours of operation: M-F 7:30am-4:00pm
- Patients should arrive before 11:30am to ensure same day care.
- Clinic closes for lunch from 12:00pm-1:00pm; a meal is served at Waterfront Mission during this time.

### **ADULT URGENT CARE | CHNWF Walk-in Care at N. Palafox St. | 1400 N. Palafox St., Pensacola | Phone: 850.444.9449**

- All adults can be seen and treated here for minor illnesses and injuries.
- This clinic should ONLY be used if CHNWF Waterfront Mission clinic is closed.
- Hours of operation: M-F 8:00am-8:00pm, SAT 8:00am-6:00pm, and SUN 8:00am-6:00pm.

### **PEDIATRIC CARE | CHNWF Pediatric Convenient (Walk-in) Care | 5375 North 9<sup>th</sup> Ave., Pensacola | PH 850.760.0669**

- All children may be seen and treated for minor illness or injury at this walk-in clinic.
- Once the child is established for care at this clinic, parents may request the patient be referred to a different CHNWF pediatric primary care clinic (when available).
- Hours of operation: M-F 8:00am-8:00pm SAT-SUN 8:00am-6:00pm

### **PHARMACY | Community Health Pharmacy at N. Palafox St. | 1400 N Palafox St., Pensacola | PH: 850.433.2165**

- All medications should be sent to this CHNWF pharmacy location per the patient's request *unless* the patient can cover full cost of the medication [to include copays] *and* has transportation to and from the outside pharmacy.
- Pharmacy Assistance (PAP) will NOT be provided for any prescriptions sent to a non-CHNWF (outside) pharmacy.
- Once the provider sends the prescription to the CHNWF pharmacy, the patient **MUST call the pharmacy** and ask them to fill the prescription. Patient should instruct the pharmacy team member to place the filled prescription in Walter's of Faith's box marked for the facility where patient is currently staying (i.e., SOS Camp, REAP Lodges, Pensacola Dream Center, Maxwell Center, Washburn Center, and Bright Bridge).
- Hours of operation: M-F 9:00am-5:30pm SAT 9:00am-12:00pm

### **BEHAVIORAL HEALTH AND WELLNESS**

- Most mental health medications may be managed by the patient's primary care provider; but if the provider feels the patient needs a higher level of care, he/she will submit a referral to the Mental Health Nurse Practitioner to manage the patient's medication.
- Patients may arrange therapy services by asking their primary care provider to submit a referral. Patients should ensure all contact information is up to date or we will not be able to contact you to set the appointment.

### **SOCIAL SERVICES**

- If an individual needs social service support, the patient will need to ask their primary care provider to put in a referral to Social Services.
- Social Services team members offer assistance with Medicaid/Medicare, Food stamps, SSI/SSDI applications and more.

**For assistance or additional information,** please contact Community Health Northwest Florida's Homeless Health Navigators Walter Arrington or Faith Persichini @ 850-572-7025 (work cell).